



CHHATTISGARH RAJYA GRAMIN BANK

Head Office : Mahadevghat Road Sundar Nagar, RAIPUR (C.G.)

Telephone : (0771) 4265502, Fax : 4265503 | Tollfree 1800-233-2300 ; (PIN 492013)

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Public Web Notice
(For reputed Manufacturer, Supplier & Distributor)

CRGB/HO/GB/469/2017-18
Date – 06/02/2018

Dear Sir/ Madam,

Quotation for Supply of Loose Note Counting Machines

We invite quotations from reputed OEM / distributors of OEM for supply of Loose Note Counting Machines for the branches/offices situated all over Chhattisgarh, terms & conditions (Annexure-I), Specification and requirement of machines is given in Annexure-III

The Bids shall be placed in sealed envelopes super scribed as:

“Quotation for the supply of Loose Note Counting Machines for CHHATTISGARH RAJYA GRAMIN BANK”
(Private & Confidential)

Should be submitted to the

**General Manager,
CHHATTISGARH RAJYA GRAMIN BANK
Head Office
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR (C.G) 492013**

Please arrange to submit your best offer with complete Details/Brochure by 28/02/2018 3:00 pm Sharp. Received quotations will be opened at 3:00 pm on 01/03/2018.

Yours Faithfully


Chief Manager (GB)



To,

**General Manager,
CHHATTISGARH RAJYA GRAMIN BANK
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR(C.G) 492013**

Sir,

Quotation for Supply of Loose Note Counting Machines

With reference to your letter CRGB/HO/GB/469/2017-18 Dated -06/02/2018,

We submit necessary information herewith

1. Name & address of the Company:

(With direct phone numbers)

2. Name of Head/Chief of the company:

3. Email Address:

4. Income Tax PAN

5. GSTIN -

DECLARATION

1. I/We hereby declare that the terms and conditions of the offer stated herein and as may be modified/mutually agreed upon are acceptable and binding to me/us.
2. We assure to comply with specification. Parts will be original, no duplicate or old/used parts will be supplied.
3. We undertake to give a service commitment along with availability of spare parts for at least five years.
4. We undertake that Loose Note Counting Machine will be installed at respective sites/branches. Proper service/support centre(s) will be provided by our qualified service engineers and wherever found necessary service/support will be set-up in close proximity to the branches.



5. In view of the critically at any time Loose Note Counting Machine will be kept by vendor in efficient running condition. Immediate replacement of defective parts will be done with a view to ensuring at least 98% uptime of Machines.
6. Quarterly preventive maintenance (PM) will be carried out during the currency of two year warranty and three years maintenance contract and vendor shall have to check and service the machine during the PM. Branch-wise report of such PM will be sent quarterly to Regional Offices of CRGB.
7. Complaints of repairing / fault will be resolved within 48 hours of receipt from branches/offices. This lead time for making the faulty machine operational will include travel time of service personnel.

For, _____

(Signature of authorized Signatory)

Name –

Designation –

Place –

Date

Company Stamp

Mobile No –

Email

List of Documents Attached –

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. Service Center Details (existing)



GENERAL TERMS AND CONDITIONS

1. No tenders shall be accepted after the stipulated date and time. Bank reserves the right to accept or reject the entire quotation, without assigning any reason thereof at any stage.
2. Necessary documents should be attached with offer.
3. Validity: Rates quoted shall be valid up to 6 months. The Bank, however, reserves the right to call for fresh quotations at any time during the period if considered necessary.
4. Requirement shown in Annexure-IV is indicative and may vary as discretion of CRGB.
5. The "Financial Bid" should contain competitive prices of one Loose Note Counting Machine with required accessories in Annexure-II.
6. Prices to be quoted must be inclusive of all expenses TWO years onsite warranty support, onsite installation including transportation to respective locations.

Prices shall be exclusive of GST. Please indicate the GST rate separately and it may be payable / applicable as per Govt norms.
7. Order will be placed in phased manner. Delivery of Loose Note Counting Machine & installation thereof will be made at our different location of branches/offices as suggested by CRGB. Delivery shall be made within four weeks from date of purchase order. Any delay will be penalized @1% of the order value per week of delay or part thereof. Amount of penalty so calculated will be deducted at the time of making initial payment.
8. Product Brochures and technical literature should invariably be attached with technical bid.
9. The rates quoted once will be treated as final. No alteration either in rates or in term & conditions will be entertained.
10. The successful bidder(s) to whom the work is awarded will be under direct liaison of the representative of CRGB, HO, Raipur and has to follow his instructions from time to time.
11. In case of any dispute, decision of CRGB authority shall be final and abiding to the vendor.
12. Bank reserves the right to accept the offer of only one vendor in full or more than one vendor in part or reject any or all quotations, without assigning any reason therefore and irrespective of L1 criteria, at any stage
13. The bidder(s) will not be permitted to assign or give sub contract of the work awarded to him without prior permission from CRGB authority. The decision of CRGB authorities in this regard shall be final and binding to the vendors/bidders.



14. The vendor(s) must meet necessary statutory and legal compliances. CRGB will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.

15. No attempt shall be made by the vendor(s) or their staff deputed at CRGB to unlawfully reveal, misuse or encroach upon the intellectual or private data/information to which they have access.

16. Any loss or damage caused to the CRGB property by the personnel deputed by the vendor will be recovered from payment of bill to the vendor and the decision of CRGB authority in this matter will be treated as final and abiding to the vendor.

17. Payment Terms:

- a) No Advance Payment will be made for any Purchase Order released.
- b) After satisfactory installation of Machines at respective sites 90% of Invoice amount will be paid. Rest 10% will be paid on expiry of Warranty period i.e. 2 years
- c) No payment, however, will become due in case of any short supply of equipment, delay in carrying out onsite installation.
- d) The necessary TDS will be made as per Central Government norms.
- e) In case of failure on the part of the vendors to provide warranty / sustain repair or maintenance work to the satisfaction of the Branch/Office, CRGB authority reserves the right to forfeit 10% deposit amount kept as security deposit and any of the dues due to the vendor, terminate the contract with immediate effect and will be at liberty to get the work executed through a separate vendor at the risk and cost of the defaulting vendor.
- f) Bills/Invoices should be detailed/annexed product serial number branch-wise separately mentioning GST separately, although prices to be quoted inclusive of all taxes with breakup.
- g) Damage during supply/shipment will not be accepted and payment will not be released. Supplier must replace the damage goods within 15 days.

18. AMC Charges: AMC contract will be executed after completion of 2 years warranty and its abide to vendor to provide AMC services in the rates mentioned in the quotation. AMC charges will be paid quarterly after completion of Preventive Maintenance (PM). Invoice to be submitted to Regional offices at the end of each quarter along with PM reports signed by Br. Managers.

19. SERVICE SUPPORT INFRASTRUCTURE:

a) The vendor should guarantee continued service in the form of Warranty for a period of at least 24 Months. The following matrix of SLA needs to be adhered with financial penalties.

Sl. No.	Description	Response (during office hours)	Penalty
1	Call response and ticket number generation	30 minutes	
2	Call resolution time including Part replacement	0-48 hours Above 48 hours	No penalty Rs. 500/-per day



b) The penalty amount will be subject to a maximum of 15% of the order value for the period of warranty.

c) Guaranteed uptime of 98% and availability of services/support shall be ensured by vendor.

d) Vendor will have to give an undertaking that a proper service/support centre will be set-up in close proximity to our branches

e) The Vendors have more local Service Centre at CG state with adequate Inventory of Spares will be preferred.

f) Complaints of repairing/fault will have to be solved within 48 hours of receipt. This lead-time for making the faulty system operational will include travel time of service personnel.

20. Bank has right to award the purchase order region specific to vendor having sound service network in the region, if he match the L-1 prices.

21. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at RAIPUR.

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized Signatory)

Name –

Designation –

Place - Company Stamp



ANNEXURE-III

Technical Specification of Loose Note Counting Machines

SI.No.	Item	Element	Details	Compliance Yes / No	Make & Model
1	Loose Note Counting Machine	Modes	Authentication, Count, Add, Batch		
		Sensors	MG, UV, IR		
		LCD Display	Alfa Numeric with additional extended display for public		
		Counting Method	Roller friction type		
		Counting Speed	1000 pc per minute		
		Error Display	Buzzer with message flash		
		Software up gradation	Available during warranty/AMC period		
		Operating temperature	10°C to 45°C		

Note – OEM certificate and technical detail brochure must be attached with bid.

(Seal & Signature of authorized Signatory)



Financial BIDRequirement - 200 units of Loose Note Counting Machine

Sl. No.	Particular	Make & Model	Basic Price ₹	GST (<u> </u> %) ₹	Unit Price (Inclusive of All Taxes) ₹
1	Loose Note Counting Machine				
	AMC Charges for 3 years after warranty of 2 years in machine	₹ <u> </u> per year			
	Total Unit Cost to Bank with 2 yr Warranty + 3 yr AMC				

Note:

1. The specifications are given in Annexure - III.
2. The quantities can be increased or decreased at the discretion of the Bank.
3. The prices should be inclusive of all. i.e. F.O.R. destination (any of our office in the state of CG) all taxes, installation, loading unloading etc.

(Seal & Signature of authorized Signatory)

