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CRGB ATM RFP (Corrigendum-1)

## Corrigendum-1

(Original RFP No.- **CRGB/GB/01/2021-22 Dated 12/04/202** )

Revised Terms –

S.No	Page No	Clause No	RFP Clause	Clarification / Revised Term
1	9	EC4	i)The bidder should have a Minimum Annual Turnover of Rs.25 Crores from ATMs supply & maintenance business from Indian operations during the last three (3) Financial Years as per the Audited Financial Statements years (i.e., FY 2018-19, 2019-20 and 2020-21) as on date of bid submission. This must be individual Company Turnover and not of any Group of Companies.	i)The bidder should have a Minimum Annual Turnover of <b>Rs. 20</b> Crores from ATMs supply & maintenance business from Indian operations during the last three (3) Financial Years as per the Audited Financial Statements years (i.e., FY 2018-19, 2019-20 and 2020-21) as on date of bid submission. This must be individual Company Turnover and not of any Group of Companies. <b>The bidder Should Submit the Audited Financial statement of last 3FY ie. 2017-18, 2018-19 &amp; 2019-20 and unaudited provisional financial statements for 2020-21</b>
2	9	EC-6	The bidder should have supplied and installed a minimum of 2000 ATMs/ CDs in India to at least two Public Sector Banks / Private Sector Banks/ Financial Institutions during last two financial years (i.e. 2019-20 and 2020-21)	The Bidder/OEM should have supplied and installed minimum 2000 ATMs/CDs in India to at least two Public Sector Banks / Private Sector Banks/ Financial Institutions during last two financial years (i.e. 2019-20 and 2020-21)
3	10	EC-8	The offered Make & Model of ATMs/ CD should have been successfully installed and commissioned with complete functionalities under Olive EPS ATM Switch.	<b>Self declaration</b> by Bidder on compatibility of CD under Olive EPS ATM Switch should be submitted.
4	10	EC-15	(ii) Certificate for EMV compliant of ATMs should be provided with L1 and L2 approval valid for 7 years.	Current valid certificate for EMV compliant of ATMs should be provided with L1 and L2 approval and <b>Renewal of EMV certifications to be submitted by Bidder before expiry of existing one.</b>

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5	23	2.8	The date on which the complete system is delivered will be taken as the date of delivery. In case of part delivery of the system, the date of last items delivered will be taken as the date of delivery. The bidder shall be responsible for delivery of the systems ordered at site within 4 weeks from the date of receipt of the order.	The date on which the complete system is delivered will be taken as the date of delivery. In case of part delivery of the system, the date of last items delivered will be taken as the date of delivery. The bidder shall be responsible for delivery of the systems ordered at site within <b>6 weeks</b> from the date of receipt of the order.
6	24	2.1	The goods supplied under the Contract shall be fully insured against loss or damage incidental to transportation, storage and erection. The transit insurance shall be for an amount equal to 110 percent of the invoice value of the Goods from "Warehouse to final installations" on "All Risks" basis including War/Terrorist Risks and Strikes. The supplier should also insure the goods for the invoice value till one month from the date of delivery.	The goods supplied under the Contract shall be fully insured against loss or damage incidental to transportation, storage and erection. The transit insurance shall be for an amount equal to 110 percent of the invoice value of the Goods from "Warehouse to final installations" on "All Risks" basis including War/Terrorist Risks and Strikes. The supplier should also insure the goods for the invoice value <b>till installation</b> .
7	25	2.13	The AMC rate should be all inclusive (excluding service tax) for the ATM/ CD and UPS and should not be more than 8% of the unit cost of CD and UPS.	Selection of vendor will be based on lowest TCO submission.
8	33	3.2 General	g) Vendor should undertake the shifting of CDs anywhere in India in case of requirement. The price quoted should be inclusive of all expenditures incidental to shifting including dismantling, packing, loading, unloading, unpacking, de-installation and reinstallation and transportation charges. The cost of transit insurance will be reimbursed to the bidder on the production of policy /receipt of premium.	Bank will pay only the actual transporting charges. All other charges will be bear by bidder.
9	47	Table 3- 15 & 16	Journal Printer with installation and configuration Journal Printer Head with installation and configuration	Not required
10	55	1.7	Color LCRM/LED screen of minimum 15" or higher along with Touch and FDK Screen both with privacy filter and multilingual Screen support.	Color LCD/LED screen of minimum 15" or higher along with Touch and FDK Screen both with privacy filter and multilingual Screen support.
11	57	4.11	CD should be pre-installed with latest licensed Antivirus Solution with latest patches. In case Bank decides to implement a centralized anti-virus solution, CD should be integratable with the same without additional cost to Bank	Terminal security software will be provided as per RBI guidelines.

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12	59	8.1	ATM/CD should have hardware and software capability for installing and operationalizing 40 column or better Dot Matrix Journal Printer/ Thermal Printer to print audit trail. If journal printer runs out of paper or gets jammed or becomes	Journal printer not required as Electronic journal is available.
13	60	10.5	The CD should have the capability to talk on-line to the host computer system having total branch banking software singly or through the network switch established for the purpose. The CD should be networked to the Bank's ATM/CD Switch by using standard Device Handler i.e. NDC, DDC as and when BIS comes up with an alternate Indian Standards device handler the bidder must provide upgrade to this standard free of charge for PURCHASER and the switch provider. CD should be able to interface centralised monitoring system like prognosis, gasper etc. to monitor the health of CD	ATMs will communicate with Bank core banking system through switch using NDC/DDC device handlers.
14	60	11.3	Software should be provided for remote viewing of the images stored in the video surveillance system hard disk or external media. Facility to take necessary back up of the stored images and retrieval of the same at any point of time	Software should be provided for remote viewing of the images stored in the video surveillance system hard disk or external media. Facility to take necessary back up of the stored images and retrieval of the same at any point of time . Server will be provided by the bank. Or Vendor should provide backup and images of specific transaction / timestamp from the ATM without any additional cost in HDD/SSD to bank .
15	63	19.6	Security measures such as BIOS password should be enabled and password should be handed over to bank, USB ports should be disabled , auto-run facility should be disabled , CDs should have anti-virus software, terminal security solution/software, time-based admin access software with support and upgrades for contract/AMC period	Security measures such as BIOS password should be enabled and password should be handed over to bank, USB ports should be disabled , auto-run facility should be disabled, terminal security solution/software, time-based admin access software with support and upgrades for contract/AMC period

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16	6	Participation Fee	Rs. 5,000 (Rupees Five Thousand Only) (Non-refundable) should be submitted through DD in favour of <b>Chhattisgarh Rajya Gramin Bank</b> payable at RAIPUR (CG) with technical bid	*All MSEs(Micro & Small Enterprises) having registration as per provisions of the Public Procurement Policy for Micro and Small Enterprises i.e. District Industries Centre (DIC) or Khadi and Village Industries Commission (KVIC) or Khadi and Industries Board (KVIB) or Coir Board or National Small Industries Commission (NSIC) or directorate of Handicrafts and Handlooms or Udyog Aadhaar Memorandum or any other body specified by Ministry of MSME and Start-ups (recognized by DIPP) <u>are exempted from submission of Participation Fee and EMD only.</u> <u>Relevant Certificates should be submitted by the bidder in this regard to avail exemption.</u>
17	6	EMD	Rs. 3,00,000 (Rupees Three Lakh Only) should be submitted through DD in favour of <b>Chhattisgarh Rajya Gramin Bank</b> payable at RAIPUR (CG) with technical bid	

**Revised Schedule of events:**

S.No	PARTICULARS	Original Date	Revised Date	TIME
1	Submission of Technical Bid (Physically off-line)	<u>05-05-2021</u>	<u>25.05.2021</u>	<u>12.00 Hrs</u>
2	Technical Bid opening	<u>05.05.2021</u>	<u>25.05.2021</u>	<u>15.00 Hrs</u>

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