



Public Web Notice
(For All Reputed Manufacturer/Reseller,
Authorized Dealers & Distributor)

CRGB/HO/GB/600/2021-22

Date – 28/02/2022

Dear Sir/ Madam,

Quotation for Supply of Mobile Handset

We invite quotations/proposals from all reputed manufactures/Reseller, Authorized Dealers and distributor for supply of Mobile Handset to all ten regional offices and Head office Raipur, situated all over Chhattisgarh, terms & conditions (Annexure - II), Technical specification and requirement of Mobile Handset is given in annexure-III & IV.

The Bids shall be placed in sealed envelopes super scribed as:

“Quotation for the supply of Mobile Handset in CHHATTISGARH RAJYA GRAMIN BANK”

(Private & Confidential)

Should be submitted to the

**General Manager (Admin),
CHHATTISGARH RAJYA GRAMIN BANK
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR (C.G) 492013**

Please arrange to submit your best offer with complete Details/Brochure by 07/03/2022 4:00 pm Sharp. Received quotations will be opened at 1:00 pm on 08/03/2022 (Only few vendors are authorized to attend the bidding process due to covid-19 epidemic).

Yours Faithfully


**Chief Manager
(General Banking)**

To,

**General Manager (Admin),
CHHATTISGARH RAJYA GRAMIN BANK
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR (C.G) 492013**

Sir,

Quotation for Supply of Mobile Handset

With reference to your letter CRGB/HO/GB/60/2021-22 dated - 28/02/2022

We submit necessary information herewith

1. Name & address of the Company:

(With direct phone numbers)

2. Name of Head/Chief of the company:

3. Email Address:

4. Income Tax PAN:

5. GST Registration No.

DECLARATION

1. I/We hereby declare that the terms and conditions of the offer stated herein and as may be modified/mutually agreed upon are acceptable and binding to me/us.
2. We assure to comply with specification. Parts will be original, no duplicate or old/used parts will be supplied.
3. We undertake to give a service commitment along with availability of spare parts for at least two years.



4. We undertake that Mobile Handset will be delivered at respective sites/branches/offices. Proper service/support centre(s) will be provided by our qualified service engineers.
5. List of Service center details in Chhattisgarh state should also be attached with tender documents.
6. Complaints of repairing / fault will be solved within 24-48 hours of receipt from branches/offices. This lead time for making the faulty Mobile Handset serviceable will include travel time of service personnel.
7. Company should replace/repair the Mobile Handset parts during warranty period without any cost to the bank.

For, -----

(Signature of authorized Signatory)

Name –

Designation –

Place –

Date

Company Stamp

Mobile No –

Email

List of Documents Attached –

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. Service Center Details (In Chhattisgarh)



GENERAL TERMS AND CONDITIONS

1. No tenders shall be accepted after the stipulated date and time. Bank reserves the right to accept or reject the entire quotation, without assigning any reason thereof at any stage.
2. The applicant should be registered with GST department and have a valid regular GSTIN.
3. Any Bid received after the deadline (time period) for submission of Bids prescribed, will be rejected and returned unopened to the bidder.
4. Necessary documents should be attached with offer /quotation.
5. Validity: The Rates quoted in the tender shall be **valid for a period of 03 months (90 days)** from the date of issuance of supply order and the Vendor/supplier may be required to provide additional quantity as and when required by the bank. In exceptional circumstances, the Bank may solicit the Bidders' consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. However, the bank reserves the right to call for fresh quotations at any time during the period if considered necessary.
6. Requirement shown in Annexure-IV is indicative and may vary at the discretion of CRGB.
7. Representatives of Bidders/firm may be present **with a proper authority letter** during opening of Bid. However, Bids will be opened even in the absence of any or all of the Bidder's representatives.
8. The Tenderer should also submit the **Earnest Money Deposit (EMD) of ₹25,000.00 (Rupees Twenty Five Thousand Only)** in the form of Demand Draft from any scheduled bank in favour of "**Chhattisgarh Rajya Gramin Bank, payable at Raipur**". This EMD amount is to be treated as security deposit. Tender submitted without earnest money shall be rejected.
9. The Tenderer is not entitled for any interest on EMD nor can he claim any right for award of the contract. The deposit amount shall be forfeited if the tenderer, after opening the price bid, withdraws/modifies his offer or modifies the terms and conditions thereof or fails to take up the work within 20 days from the date of awarding the tender/contract. EMD of unsuccessful bidders will be returned after finalization of tender process. **This EMD amount will be returned to the successful vendors after completion of warranty period (i.e. One Year) from supply/bill payment.**

(Seal & Signature of authorized Signatory)



10. Tender shall be submitted duly filled in all respect in two envelopes in the following manner:

ENVELOP No. 1 (Technical Bid)

Product Brochures and technical literature should invariably be attached with technical bid in separate envelopes consisting of EMD, Black list under taking Certificate (Annexure-V) and Mandatory Information for Pre-qualification of Technical Bid:

The tenderer must submit the mandatory information strictly in Bank's prescribed format **as per Annexure-I**. Technical pre-qualification of the tenderer will be based on the mandatory information and supporting documents submitted along with the tender as well as Bank's scrutiny and/or inspection of work of the tenderer. **Envelope No.1 must not contain price bid or else the Bank will disqualify the tender without any further scrutiny.** Photocopy of Company Authorization / Resellers Certificate/ Dealership Certificate also to be attached with tender documents.

ENVELOP No.2 (Price Bids- Financial Bids):

Price Bid must be submitted in prescribed format **as per Annexure-IV**.

11. Prices to be quoted must be inclusive of **One Years warranty** support, onsite delivery, including transportation to respective locations in all Chhattisgarh. Prices shall be inclusive of all taxes and duties. Please indicate the rate taxes separately and it may be payable / applicable as per Govt norms.

12. Order will be placed in phased manner. Delivery of Mobile Handset to be made at our different location of regional office/branches/head office Raipur as suggested by CRGB. Delivery shall be made within 21 Days from date of placing the purchase order. Any delay will be penalized @1% of the order value per week of delay or part thereof. Amount of penalty so calculated will be deducted at the time of making initial payment.

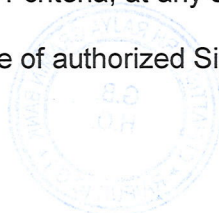
13. The rates quoted once will be treated as final. No alteration either in rates or in term & conditions will be entertained. Bank may have its own discretion to extend the deadline (time period) for submission of bids in order to enable bidders to prepare or submit the bids so that competitive / lowest rate should be received with better quality.

14. The successful bidder(s) to whom the work is awarded will be under direct liaison of the representative of CRGB, Head Office, Raipur and has to follow his instructions from time to time.

15. In case of any dispute, decision of CRGB authority shall be final and abiding to the vendor.

16. Bank reserves the right to accept the offer of only one vendor in full or more than one vendor in part or reject any or all quotations, without assigning any reason therefore and irrespective of L-1 criteria, at any stage.

(Seal & Signature of authorized Signatory)



17. The bidder(s) will not be permitted to assign or give sub contract of the work awarded to him without prior permission from CRGB authority. The decision of CRGB authorities in this regard shall be final and binding to the vendors/bidders.

18. The vendor(s) must meet necessary statutory and legal compliances. CRGB will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.

19. No attempt shall be made by the vendor(s) or their staff deputed at CRGB to unlawfully reveal, misuse or encroach upon the intellectual or private data/information to which they have access.

20. Any loss or damage caused to the CRGB property by the personnel deputed by the vendor will be recovered from payment of bill to the vendor and the decision of CRGB authority in this matter will be treated as final and abiding to the vendor.

21. The applicant should not have been black listed / barred by any of the Government Departments / PSU's / Public Sector Banks / Private Banks/NABARD/RBI during the last three years. An undertaking for the same is to be submitted by the applicant (**Annexure-V**).

22. Copy of audited Annual Reports Balance Sheet (Profit & Loss) and Income Tax Returns for last three years.(i.e. 2018-19, 2019-20 & 2020-21 or CA-certified provisional Balance Sheet for 2020-21 along with the Income Tax Challan.

23. Payment Terms:

a) No Advance Payment will be made for any Purchase Order released.

b) After satisfaction letter / certificate received from the regional offices/branches/head office raipur for successful delivery, installation, functioning/replacement of Mobile Handset at respective sites 100% of Invoice amount will be paid.

c) No payment, however, will become due in case of any short supply of equipment, delay or damage during supply/shipment will not be accepted.

d) The necessary TDS will be made as per Central Government norms.

e) In case of failure on the part of the vendors to provide warranty / sustain repair or maintenance work to the satisfaction of the Branch/ Office, CRGB authority reserves the right to forfeit the Earnest Money Deposit (EMD) amount as security deposit.

f) Bills/Invoices should be detailed/annexed serial number, Part Number branch-wise separately mentioning SGST, CGST separately, although prices to be quoted inclusive of all taxes with breakup.

(Seal & Signature of authorized Signatory)



24. SERVICE SUPPORT INFRASTRUCTURE:

- a) The vendor should guarantee continued service in the form of Warranty for a period of at least 12 Months.
- b) If possible vendor will have to give an undertaking that a proper service/support centre will be set-up in close proximity to our branches.
- c) Complaints of repairing/fault will have to be solved within 24-48 hours of receipt. This lead-time for making the faulty Mobile Handset operational will include travel time of service personnel.
- d) The Vendors have more Local Service Centre at CG state will be preferred.

25. If, in the opinion of the Bank, L-1 vendor is not in a position to deliver the entire order quantity in the prescribed time frame the bank will be free to divide the order among L-1, L-2 and L- 3 vendors in a proportion, the bank considers necessary, subject to L-2/L-3 vendors matching L-1 prices. If other vendor also agrees to supply at L-1 rate, in that case more than 1 vendor can be ordered/contracted by the Bank for the supply of Mobile Handset in region / area specific.

26. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at Raipur.

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized Signatory)
Name –
Designation –
Place - Company Stamp
Date-



Technical Specification of Mobile Handset

Sl. No.	parameter	Description	Compliance Yes / No	Make & Model
1	Storage	4GB RAM or above 64GB ROM or above		
2	Battery backup	5500 mAh battery or above		
3	Display Screen	6.5 inches or above (full HD)		
4	Other specification	Front Camera (8 Megapixel or above) Back Camera (48 Megapixel Quad or above)		
5	Color of mobile	Blazing blue, Mighty Black		
6	Processor	Octo Core 2.0 GH or above		
7	Wireless	Must be Supported all the carrier		
8	Operating System	Android 11 or above		
9	Manufacturing/Brand	Latest Model Preferred Brand Samsung or any other reputed brand (make in India)		
10	Warranty	One Year		

Note – 1. Above Technical Specification is the minimum requirement and Vendor can quote the same or above.

2. OEM certificate and technical detail brochure must be attached with technical bid.

(Seal & Signature of authorized Signatory)



Financial BID

Annexure – IV

Requirement – Approx 200 units of Mobile Handset

Sl. No.	Particular	Make & Model	Basic Price ₹	GST (<u> </u> %) ₹	Unit Price (Inclusive of All Taxes) ₹
1	Mobile Handset				
2	Mobile Back Cover (With bank Logo)				
3	Tamper Proof Screen Guard				
TOTAL					

Note:

1. The technical specifications are given in Annexure - III.
2. The quantities can be increased or decreased at the discretion of the Bank.
3. The prices should be inclusive of all. i.e. F.O.R. destination (any of our office in the state of CG) all taxes, transportation charges, Installation, loading unloading etc.
4. Only GST Charges Extra as applicable.

(Seal & Signature of authorized Signatory)



Annexure - V

(On Company/Firm Letter Head)

UNDERTAKING OF NON BLACKLISTING

We hereby irrevocably undertake that our firm or company or associate or sister concerns is/are not blacklisted by any of the Government Departments / RBI / Public Sector Banks / Private Bank during the last three years as on the date of submission of this application.

(Authorized Signatory)

Name:

Designation:

Seal & Signature of Bidder

