



छत्तीसगढ़ राज्य ग्रामीण बैंक

(भारत सरकार, राज्य शासन एवं भारतीय स्टेट बैंक का संयुक्त उपक्रम)

CHHATTISGARH RAJYA GRAMIN BANK

(Joint Venture of Govt. of India, State Govt. & State Bank of India)

All Reputed Manufactures/Reseller
Authorized Dealers

CRGB/HO/GB/365/2020-21
Date – 26/11/2020

Dear Sir/ Madam,

Invitation of Proposal/Quotation for Supply of Mobile Tablet

We invite quotations from all reputed manufactures/Reseller and Authorized Dealers for supply of Mobile Tablet for the branches/offices situated all over Chhattisgarh, terms & conditions (Annexure - II), Specification and requirement of Mobile Tablet is given in annexure-III & IV.

The Bids shall be placed in sealed envelopes super scribed as:

**“Quotation for the supply of Mobile Tablet for CHHATTISGARH RAJYA GRAMIN BANK”
(Private & Confidential)**

Should be submitted to the

**General Manager (Admin),
CHHATTISGARH RAJYA GRAMIN BANK
Head Office
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR (C.G) 492013**

Please arrange to submit your best offer with complete Details/Brochure by 03/12/2020 3:00 pm Sharp. Received quotations will be opened at 3:00 pm on 04/12/2020.

Yours Faithfully


Chief Manager (GB)

Annexure-I

To,

**General Manager (Admin),
CHHATTISGARH RAJYA GRAMIN BANK
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR (C.G) 492013**

Sir,

Quotation for Supply of Mobile Tablet

With reference to your letter CRGB/HO/GB/365/2020-21 Dated -26/11/2020,

We submit necessary information herewith

1. Name & address of the Company/Firm:

(With direct phone numbers)

2. Name of Head/Chief of the company/Firm:

3. Email Address:

4. Income Tax PAN

5. GSTIN -

DECLARATION

1. I/We hereby declare that the terms and conditions of the offer stated herein and as may be modified/mutually agreed upon are acceptable and binding to me/us.
2. We assure to comply with specification. Parts will be original, no duplicate or old/used parts will be supplied.
3. We undertake to give a service commitment along with availability of spare parts for at least five years.
4. We undertake that Mobile Tablet will be installed at respective sites/branches. Proper service/support centre(s) will be provided by our qualified service engineers and wherever found necessary service/support will be set-up in close proximity to the branches.



5. We will responsible of efficient running of Tablet at your offices and assured immediate replacement of defective parts will be done with a view to ensuring at least 98% uptime of Mobile Tablet.
6. Complaints of repairing / fault will be resolved within 48 hours of receipt from branches/offices. This lead time for making the faulty Mobile Tablet operational will include travel time of service personnel.

For, _____

(Signature of authorized Signatory)

Name –

Designation –

Place –

Date -

Company / Firm Stamp

Mobile No –

Email

List of Documents Attached –

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. Service Center Details (existing)



GENERAL TERMS AND CONDITIONS

1. No tenders shall be accepted after the stipulated date and time. Bank reserves the right to accept or reject the entire quotation, without assigning any reason thereof at any stage.
2. Necessary documents should be attached with offer.
3. Validity: Rates quoted shall be **valid up to 6 months**. The Bank, however, reserves the right to call for fresh quotations at any time during the period if considered necessary.
4. Requirement shown in Annexure-IV is indicative and may vary as discretion of CRGB.
5. The "Financial Bid" should contain competitive prices of one unit of Mobile Tablet.
6. Prices to be quoted must be inclusive of all expenses ONE year onsite warranty support, onsite installation including transportation to respective locations.
7. Prices shall be exclusive of GST. Please indicate the GST rate separately and it may be payable / applicable as per Government norms.
8. Order will be placed in phased manner. Delivery of Mobile Tablets and installation thereof will be made at our different location of branches/offices/Head Office as suggested by CRGB. Delivery shall be made within four weeks from date of purchase order. Any delay will be penalized @1% of the order value per week of delay or part thereof. Amount of penalty so calculated will be deducted at the time of making initial payment.
9. Product Brochures and technical literature should invariably be attached with technical bid.
10. The rates quoted once will be treated as final. No alteration either in rates or in term & conditions will be entertained.
11. The successful bidder(s) to whom the work is awarded will be under direct liaison of the representative of CRGB, Head Office, Raipur and has to follow his instructions from time to time.
12. In case of any dispute, decision of CRGB authority shall be final and abiding to the vendor.
13. Bank reserves the right to accept the offer of only one vendor in full or more than one vendor in part or reject any or all quotations, without assigning any reason therefore and irrespective of L1 criteria, at any stage.
14. The bidder(s) will not be permitted to assign or give sub contract of the work awarded to him without prior permission from CRGB authority. The decision of CRGB authorities in this regard shall be final and binding to the vendors/bidders.
15. The vendor(s) must meet necessary statutory and legal compliances. CRGB will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.
16. No attempt shall be made by the vendor(s) or their staff deputed at CRGB to unlawfully reveal, misuse or encroach upon the intellectual or private data/information to which they have access.



17. Payment Terms:

- a) No Advance Payment will be made for any Purchase Order released.
- b) Payment will be made after satisfactory delivery of Mobile Tablets at respective sites.
- c) No payment, however, will become due in case of any short supply of equipment, delay in carrying out onsite installation.
- d) The necessary TDS will be made as per Government norms.
- e) Bills/Invoices should be detailed/annexed product serial number branch-wise separately mentioning GST separately, although prices to be quoted inclusive of all taxes with breakup.

18. SERVICE SUPPORT INFRASTRUCTURE:

- a) In case of failure on the part of the vendors to provide one year warranty / sustain repair or maintenance work to the satisfaction of the Branch/Office.
- b) Damage during supply/shipment will not be accepted and payment will not be released. Supplier must replace the damage goods within 15 days.
- c) Vendor will have proper service/support centre in close proximity to our branches
- d) The Company should have local Service Centre in CG state.
- e) Complaints of repairing/fault will have to be solved within 48 hours of receipt. This lead-time for making the faulty system operational will include travel time of service personnel.

19. Bank has right to award the purchase order region specific to vendor having sound service network in the region, if he match the L-1 prices.

20. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at RAIPUR.

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized Signatory)

Name –

Designation –

Place –

Company / Firm Stamp



Technical Specification of Mobile Tablets with Calling Facility

Sl. No.	Item	Element	Details	Compliance Yes / No	Make & Model
1	Tablet	Network	4G BANDS High Speed Data, LTE and calling facility		
		Manufacturing	Latest Model available in the market		
		Display	Type-TFT Size-8.0 inches (minimum), Resolution-800 x1280 pixels or above		
		Platform	OS-Android 9.0 (Pie), upgradable to Android 10 CPU-Quad-core 2.0 GHz or above GPU Facility available		
		Memory	Card Slot- Micro SDXC (dedicated slot) Internal Storage - 32GB (minimum) 2GB RAM (minimum)		
		Camera	Back-8MP(minimum) Video-1080p@30fps (minimum)		
			Front-2MP (minimum)		
		Other Points	Wi-Fi Direct, hotspot Bluetooth, Wi-Fi Calling, GPS USB- Micro USB 2.0 or above		
		BATTERY	Li-Po 5100 mAh or above		
Preferred Brand	Samsung				
2	Mobile Tablet Cover	Required for above (Flip Cover Only)			
3	Neck Band	Preferred Brand	Boat, Portronics, JBL		

Note – OEM certificate and technical detail brochure must be attached with bid.

(Seal & Signature of authorized Signatory)



Financial BID

Requirement – 100 units of Mobile Tablets, Mobile Tablets Cover and Neck Band

Sl. No.	Particular	Make & Model	Basic Price ₹	GST (<u> </u> %) ₹	Unit Price (Inclusive of All Taxes) ₹
1	Mobile Tablet				
2	Mobile Tablets Cover				
3	Neck Band				

Note:

1. The specifications are given in Annexure - III.
2. The quantities can be increased or decreased at the discretion of the Bank.
3. The prices should be inclusive of all. i.e. F.O.R. destination (any of our office in the state of CG) all taxes, installation, loading unloading etc.

(Seal & Signature of authorized Signatory)

