



छत्तीसगढ़ राज्य ग्रामीण बैंक

CHHATTISGARH RAJYA GRAMIN BANK
(Joint Venture Of Govt. of India, State Govt & State Bank of India)

Public Web Notice
(For All Reputed Vendor/Authorized Dealers
& Distributor)

CRGB/CO/Infra/41 /2025-26
Date – 28/04/2025

Dear Sir/ Madam,

Invitation of Annual Rate Contract Proposal for Supply and Installation of Online UPS & SMF Battery

We invite Annual Rate Contract proposals for supply, installation, commissioning and maintenance of Uninterruptible Power Supply (UPS) Systems and Batteries for the branches/offices situated all over Chhattisgarh, terms & conditions (Annexure - II), and Specification of UPS is given in Annexure-III, Requirement of UPS and Financial Bid (Annexure-IVA to IVH).

The Proposals/Bids shall be placed in sealed envelopes super scribed as:

**“Annual Rate Contract Proposal for the supply of Online UPS and Battery for CHHATTISGARH RAJYA GRAMIN BANK”
(Private & Confidential)**

Should be submitted to the

General Manager,
Chhattisgarh Rajya Gramin Bank
Corporate Office
Plot NO. 47, Sector -24, Atal Nagar,
Nava Raipur (C.G) 492018

No Pre-Bid meeting will be conducted, however if any vendor having any query they can email their query to infra.ho@cgbank.in.

Please arrange to submit your best offer with complete Details/Brochure by **13/05/2025 by 3:00 pm sharp**. Received quotations will be opened at **1:00 pm on 14/05/2025**.

Yours Faithfully

Chief Manager (Infra)



Page 1 of 18

कॉर्पोरेट ऑफिस - प्लॉट नं. - 47, सेक्टर - 24, अटल नगर, नवा रायपुर (छत्तीसगढ़) 492018

Corporate Office - Plot No. - 47, Sector - 24, Atal Nagar, Nava Raipur (C.G.) 492018

Phone No. - +91 0771 2288101 | Toll Free - 18002332300 | Email - cms.ho@cgbank.in | website - www.cgbank.in



To,

General Manager,
Chhattisgarh Rajya Gramin Bank
Corporate Office,
Plot No. 47, Sector - 24
Atal Nagar
Nava Raipur (C.G) 492018

Sir,

Annual Rate Contract Proposal for Supply and Installation of Online UPS & Battery

With reference to your letter CRGB/CO/Infra/41/2025-26 Dated - 28/04/2025

We submit necessary information herewith

1. Name & address of the Company:
(With Mobile numbers)

2. Name of Head/Chief of the company:

3. Email Address:

4. Income Tax PAN

5. GSTIN

DECLARATION

1. I/We hereby declare that the terms and conditions of the offer stated herein and as may be modified/mutually agreed upon are acceptable and binding to me/us.

2. We assure to comply with specification. Parts will be original, no duplicate or old/used parts will be supplied.

3. We undertake that SMF batteries of brand Battery of Amara Raja Quanta / Panasonic / Exide will be provided.

4. We undertake to give a service commitment along with availability of spare parts for at least five years.

5. We undertake that UPS System will be installed at respective sites/branches. Proper service/support centre(s) will be provided by our qualified service engineers and wherever found necessary service/support will be set-up in close proximity to the branches.



6. In view of the critically at any time UPS Systems will be kept by vendor in efficient running condition. Immediate replacement of defective parts will be done with a view to ensuring at least 98% uptime of UPS.

7. Quarterly preventive maintenance (PM) will be carried out during the two year warranty and three years maintenance contract and vendor shall have to check batteries voltage, earthing and other required parameters. Branch-wise report of such PM will be sent quarterly to Regional Offices of CRGB.

8. Complaints of repairing / fault will be resolved within 24 hours of receipt from branches/offices. This lead time for making the faulty UPS system operational will include travel time of service personnel.

For, -----

(Signature of authorized Signatory)

Name –

Designation –

Place –

Date

Company Stamp

Mobile No –

Email

List of Documents Attached –

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. Service Center Details (existing)

Annexure-II

GENERAL TERMS AND CONDITIONS



Page 3 of 18

1. No tenders shall be accepted after the stipulated date and time. Bank reserves the right to accept or reject the entire proposals, without assigning any reason thereof at any stage.
2. The applicant should be registered with GST department and have a valid regular GSTIN.
3. Any Bid received after the deadline (time period) for submission of Bids prescribed, will be rejected and returned unopened to the bidder.
4. Necessary documents should be attached with offer.
5. Validity: The Rates quoted in the tender shall be **valid for a period of 12 months (365 days)** from the date of finalizing the tender. However supply order will be given as per bank requirement as and when required by the bank. In exceptional circumstances, the Bank may solicit the Bidders' consent to an **extension of the Six months more period of validity apart from 12 months**. The request and the responses thereto shall be made in writing. However, the bank reserves the right to call for fresh quotations at any time during the period if considered necessary.
6. Requirement shown in Annexure-IV is indicative and may vary as discretion of CRGB. Representatives of Bidders/firm may be present **with a proper authority letter** during opening of Bid. However, Bids will be opened even in the absence of any or all of the Bidder's representatives.
7. The Bidders/firm (Tenderer) should also submit the **Earnest Money Deposit (EMD) of ₹1,00,000.00 (Rupees One Lakhs Only)** in the form of Demand Draft/Pay Order from any scheduled bank in favour of **"Chhattisgarh Rajya Gramin Bank, payable at Raipur"**. This EMD amount is to be treated as security deposit. Tender submitted without earnest money shall be rejected. **Only those vendors, who already empaneled with CRGB are exempted from depositing Earnest Money Deposit (EMD) amount.**
8. The Tenderer is not entitled for any interest on EMD nor can he claim any right for award of the contract. The deposit amount shall be forfeited if the tenderer, after opening the price bid, withdraws/modifies his offer or modifies the terms and conditions thereof or fails to take up the work within **20 days** from the date of awarding the tender/contract. EMD of unsuccessful bidders (other than empaneled) will be returned after finalization of annual rate contract or tender process for supply of Online UPS. **This EMD amount will be returned to the successful vendors after completion of warranty period (i.e. Two Year) from installation/bill payment (whichever is later).**
09. Bidders/firm shall be submitting the following documents for Technical / pre- qualification -
 - i) Product Brochures, technical literature and Technical specification compliance
 - ii) Demand Draft/Pay Order of ₹ 1, 00,000.00 (Rupees One Lakhs Only) as EMD/MSME Registration Certificate
 - iii) Black list under taking Certificate (Annexure-V) on later head
 - iv) Mandatory Information strictly in Bank's prescribed format **as per Annexure-I.**
 - v) Copy of company authorization/Distributors Certificate
 - vi) Copy of Three years ITR 2021-22, 2022-23, 2023-24, 2024-25 (Provisional)
 - vii) Previous copy of supply order where item supplied to Government Sector/PSU/PSB/Fl's
 - viii) All the tender document should be seal and sign by the authorized signatory
 - ix) Bidders/firm registration certificate as proof of address



10. Tender shall be submitted duly filled in all respect in two envelopes in the following manner:

ENVELOP No. 1 (Technical Bid)

Product Brochures and technical literature should invariably be attached with technical bid in separate envelopes consisting of EMD, Black list under taking Certificate (Annexure-V) and Mandatory Information for Pre-qualification of Technical Bid :

The tenderer must submit the mandatory information strictly in Bank's prescribed format **as per Annexure- I**. Technical pre-qualification of the tenderer will be based on the mandatory information and supporting documents submitted along with the tender as well as Bank's scrutiny and/or inspection of work of the tenderer. **Envelope No.1 must not contain price bid or else the Bank will disqualify the tender without any further scrutiny.** Photocopy of Company Authorization / Distributors Certificate for Online UPS as well as for Battery also to be attached with tender documents.

ENVELOP No.2 (Price Bids- Financial Bids):

Price Bid must be submitted in prescribed format **as per Annexure-IV**. The "Financial Bid" should contain competitive prices of one UPS with number of batteries of AH mentioned in Annexure-III with suitable Rack to house Batteries. Prices should be quoted must be inclusive of TWO years onsite warranty support, onsite installation, THREE years comprehensive AMC (total five years), including transportation to respective locations. Prices shall be exclusive of all taxes and duties. Please indicate the rate taxes separately and it may be payable / applicable as per Govt norms.

11. The Tenderer/ Firm who registered under MSME for the category of Sales and services of Online UPS and Battery items are exempted from depositing the **Earnest Money Deposit (EMD) at Initial Tender Process only**, but they have to submit the valid MSME registration certificate along with tender documents. If MSME tenderer becomes L-1 then he has to deposit the Security deposit of **₹ 1,00,000.00 (Rupees One Lakhs Only)** in the form of Demand Draft/Pay Order/Fixed Deposit from any scheduled bank in favour of **"Chhattisgarh Rajya Gramin Bank, payable at Raipur"** before getting work order from the bank. Without security deposit vendor will not get the work order from the bank.

12. Order will be placed in phased manner. Delivery of UPS Systems & installation thereof to be made at our different location of branches/offices as suggested by CRGB. **Delivery shall be made within 20 days from date of purchase order.** Any delay will be penalized @1% of the order value per week of delay or part thereof. Amount of penalty so calculated will be deducted at the time of making initial payment.

13. The rates quoted once will be treated as final. No alteration either in rates or in term & conditions will be entertained.

14. The successful bidder(s) to whom the work is awarded will be under direct liaison of the representative of CRGB, CO Nava Raipur and has to follow his instructions from time to time.

15. In case of any dispute, decision of CRGB authority shall be final and abiding to the vendor.



16. Bank reserves the right to accept the offer of only one vendor in full or more than one vendor in part or reject any or all quotations, without assigning any reason therefore and irrespective of L1 criteria, at any stage

17. The bidder(s) will not be permitted to assign or give sub contract of the work awarded to him without prior permission from CRGB authority. The decision of CRGB authorities in this regard shall be final and binding to the vendors/bidders.

18. The vendor(s) must meet necessary statutory and legal compliances. CRGB will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.

19. No attempt shall be made by the vendor(s) or their staff deputed at CRGB to unlawfully reveal, misuse or encroach upon the intellectual or private data/information to which they have access.

20. Any loss or damage caused to the CRGB property by the personnel deputed by the vendor will be recovered from payment of bill to the vendor and the decision of CRGB authority in this matter will be treated as final and abiding to the vendor.

21. Payment Terms:

- a) No Advance Payment will be made for any Purchase Order released.
- b) After satisfaction letter / certificate received from the branch for successful installation, functioning of Online UPS & Battery at respective sites **100%** of Invoice amount will be paid.
- c) No payment, however, will become due in case of any short supply of equipment, delay or damage during supply/shipment will not be accepted.
- d) The necessary TDS will be made as per Central Government norms.
- e) In case of failure on the part of the vendors to provide warranty / sustain repair or maintenance work to the satisfaction of the Branch/ Office, CRGB authority reserves the right to forfeit the Earnest Money Deposit (EMD) amount as security deposit.
- f) Bills/Invoices should be detailed/annexed serial number, Part Number branch-wise separately mentioning SGST, CGST separately, although prices to be quoted inclusive of all taxes with breakup.

22. **AMC Charges:** AMC contract will be executed after completion of 2 years warranty and it does abide to vendor to provide AMC services in the rates mentioned in the quotation. AMC charges will be paid quarterly after completion of Preventive Maintenance (PM). Invoice to be submitted to Regional offices at the end of each quarter along with PM reports signed by Br. Managers.

23. SERVICE SUPPORT INFRASTRUCTURE:

- a) The vendor should guarantee continued service in the form of Warranty for a period of at least 24 Months. The following matrix of SLA needs to be adhered with financial penalties.

Sl. No.	Description	Response	Penalty
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		(during office hours)	
1	Call response and ticket number generation	30 minutes	
2	Call resolution time including Part replacement	0-24 hours Above 24 hours	No penalty Rs. 500/-per hour

b) The penalty amount will be subject to a maximum of 15% of the order value for the period of warranty.

c) Vendor will have to give an undertaking that a proper service/support centre will be set-up in close proximity to our branches

d) Guaranteed uptime of 98% and availability of services/support shall be ensured by vendor.

e) Complaints of repairing/fault will have to be solved within 24 hours of receipt. This lead-time for making the faulty system operational will include travel time of service personnel.

f) The Vendors have more local Service Centre at CG state with adequate Inventory of Spares will be preferred.

24. Bidders/firm who have their permanent registered office and Local Service Centre in the state of Chhattisgarh will be preferred. Bidders/firm have to submit their registration certificate as proof of address along with tender documents.

25. Bank has decided that said job will be allotted to at least two Bidders/firm among them on the ratio of 60:40 (Area Specific), subject to L-2 vendor matching L-1 prices with all terms and condition. If L-2 vendor is not interested to do so, then it will be allot to L-3 vendor as well. If other vendor also agrees to supply at L-1 rate, in that case more than 1 vendor can be ordered/contracted by the Bank for the supply of Online UPS & Battery in region / area specific. Allotment of Regional area/ area specific to the vendor will be finalized by bank and their decision will be final in this regard.

26. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at Raipur (Chhattisgarh).

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized Signatory)

Name –

Designation –

Place - Company Stamp



Technical Specification (A to Z) of UPS of 3KVA & 5KVA

A. **Technology:** Online Double Conversion, Insulated Gate Bipolar Transistors (IGBT) Digital Signal Processing (DSP) based design Inbuilt Isolation Transformer (copper wire winding). Input to Output Isolation. Having EMI & RFI filter Static by-pass arrangement may be connected in such a way that the input and output sides shall always remain galvanic-ally isolated.

B. Charger Built in solid state float-cum-boost charger with automatic boost/trickle charge modes with current limiting features. The charger characteristics shall be such as to match the float/boost charging of the batteries as per battery characteristic, for enhancing the life of batteries. The charger should be designed for at least 15% of the total battery current.

C. Overload capacity 110% for 10 minutes & 150% for 1 minute during the test, the load should not get transferred to mains through static switch.

D. Input Voltage (Range -30% to +30%) Single Phase Input 230V

E. Input Frequency Auto Sensing Frequency Range - 45 - 55Hz

F. Output Voltage - (Regulation +/- 1% Static, 5% for Dynamic Loads) Single Phase Output Range 220 - 230VAC

G. Output Frequency (Frequency Regulation +/- 0.1% synchronized to battery) Frequency Range - 50 Hz

H. Remote Monitoring / Power Mgmt facility - Capability to add management cards Internal SNMP Card Slot (Provision) for monitoring thru web remotely (Optional).

I. Interface - RS 232 / USB DOS/Unix/Netware with necessary H/W and S/W Power Management software to be compatible with Windows server/XP/VISTA /Seven

J. Output Wave Form Pure Sinusoidal

K. Crest Factor < 3:01

L. Overload ratings 105% infinite.

M. Transfer Time (with Full Load) < 0ms

N. Protection -

- Isolation – Output shall be fully isolated from mains and Spike and Surge suppressors to be incorporated
- Soft start on Inverter and charger arrangement
- Over voltage / under voltage protection.
- All other protection systems required for safety of UPS system, such as over temperature protection etc.

O. Bypass -



- Thyristor (Semi-conductor) based Static (Auto) by-pass switch.
- Manual by-pass switch Bi-directional with change over time less than 10 milliseconds in free running mode and Instantaneous in synchronous mode from Inverter to by-pass and vice-versa should be provided

P. Noise Level < 45DB

Q. Efficiency Overall at Full Load - 92% Minimum

R. Input Power Factor 0.95 PF and above

S. Output Power Factor 0.8 PF

T. Indication – LCD Display Input Mains ON, System Overload, Battery Low, Mains Fail, Inverter Fault, Inverter Trip, Battery Trip, Load on Battery, Load on Bypass

U. Alarm - Battery Low, Inverter ON (Mains Fail) Inverter Fault

V. Digital Metering - Output Voltage, Output Current etc.

W. LED - On line, On battery, Overload, Fault, Replace battery and bypass operation

X. Battery Make must be Amara Raja Quanta / Exide (SMF 12V).

Y. Warranty Two Year On-Site on UPS and Two Year Onsite on Batteries.

Z. No. of Batteries as per VHA given below with suitable Rack to house Batteries.

Sl. No.	UPS Capacity	VAH Required
1	3 KVA	9600 VAH
2	5KVA	19200 VAH
3	10KVA	24000 VAH



Annexure – IV (A)**Financial BID**

Requirement - 03 units (Aprox) of 3.0 KVA (Total VAH 9600) online UPS (Combined) System.

Sl. No.	Particular	Make & Model	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1	3 KVA online UPS with inbuilt Copper Isolation Transformer 96 VDC with 2 years warranty, Make - Techser/AVO/Numeric/APC/Emersion(Vertive)				
2	12 V 100 Ah SMF Batteries with 2 years warranty (Brand –Amara Raja Quanta or Exide) (8 Batteries for each unit)				
3	MS Rack for housing Batteries				
	Total Unit Cost with 2 years Warranty				
4	AMC Charges for 3 years (Rate per year) after warranty of 2 years in UPS				
	Total Unit Cost to Bank with 2 yr Warranty + 3yr AMC				

Note: - Final Price will be decided on total of amount quoted in SI no. 1+2+3.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Annexure – IV (B)**Financial BID**

Requirement - 03 units (Aprox) of 3.0 KVA online UPS System.

Sl. No.	Particular	Make & Model	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1	3 KVA online UPS with inbuilt Copper Isolation Transformer 96 VDC with 2 years warranty, Make - Techser/AVO/Numeric/APC/Emersion(Vertive)				
2	AMC Charges for 3 years (Rate per year) after warranty of 2 years in UPS				
	Total Unit Cost to Bank with 2 yr Warranty + 3 yr AMC				

Note: - Final Price will be decided on total of amount quoted in SI no. 1.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Annexure – IV (C)**Financial BID**

Requirement - 2 units (Aprox) of 5.0 KVA (Total VAH 19200) online UPS (Combined) System.

Sl. No.	Particular	Make & Model	Basic Price	Tax (GST)	Unit Price (Inclusive All)
1	5 KVA online UPS with inbuilt Copper Isolation Transformer 192 VDC with 2 years warranty, Make - Techser/AVO/Numeric/APC/Emersion(Vertive)				
2	12 V 100 Ah SMF Batteries with 2 years warranty (Brand –Amara Raja Quanta or Exide) (16 Batteries for each unit)				
3	MS Rack for housing Batteries				
	Total Unit Cost with 2 years Warranty				
4	AMC Charges for 3 years (Rate per year) after warranty of 2 years in UPS				
	Total Unit Cost to Bank with 2 yr Warranty + 3yr AMC				

Note: - Final Price will be decided on total of amount quoted in Sl no. 1+2+3.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Financial BID

Requirement - 2 units (Aprox) of 5.0 KVA online UPS System.

Sl. No.	Particular	Make & Model	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1	<u>5 KVA online UPS</u> with inbuilt Copper Isolation Transformer 192 VDC with 2 years warranty, Make - Techser/AVO/Numeric/APC/Emersion(Vertive)				
2	AMC Charges for 3 years (Rate per year) after warranty of 2 years in UPS				
	Total Unit Cost to Bank with 2 yr Warranty + 3yr AMC				

Note: - Final Price will be decided on total of amount quoted in SI no. 1.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Financial BID

Requirement - 1 unit (Aprox) of 10.0 KVA (Total VAH 24000) online UPS (Combined) System.

Sl. No.	Particular	Make & Model	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1	<u>10 KVA online UPS</u> with inbuilt Copper Isolation Transformer 192 VDC with 2 years warranty, Make - Techser/AVO/Numeric/APC/Emersion(Vertive)				
2	12 V 100 Ah SMF Batteries with 2 years warranty (Brand –Amara Raja Quanta or Exide) (20 Batteries for each unit)				
3	<u>MS Rack</u> for housing Batteries				
	Total Unit Cost with 2 years Warranty				
4	AMC Charges for 3 years (Rate per year) after warranty of 2 years in UPS				
	Total Unit Cost to Bank with 2 yr Warranty + 3yr AMC				

Note: - Final Price will be decided on total of amount quoted in Sl no. 1+2+3.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Financial BID

Requirement - 2 units (Aprox) of 5 KVA Servo Stabilizer

Sl. No.	Particular	Make & Model	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1.	5 KVA Servo Controlled Voltage Stabilizer Working Range (Input Range 140-270 V), Output Range 230VAC \pm 2%) with High/Low Cut Off with in Display Ampere Meter (Copper) 1 Year Warranty, Air Cooled, Table/Floor Mounting, Single Phase				
2.	AMC Charges for 2 years (Rate per year) after warranty of 1 years in 5 KVA Servo Stabilizer				
	Total Unit Cost to Bank with 1 yr Warranty + 2yr AMC				

Note: - Final Price will be decided on total of amount quoted in SI no. 1.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Financial BID

Requirement of Battery - Approx. 10 Sets for each category

Sl. No.	Particular	Make & Model	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1.	12 V 100 Ah SMF Batteries with 2 years warranty (Brand –Amara Raja Quanta or Exide)				
2.	12 V 65 Ah SMF Batteries with 2 years warranty (Brand –Amara Raja Quanta or Exide)				

Note: - Final Price will be decided on Price quoted in Sl no. 1 & 2 respectively - Buy Back Price.

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



Financial BID

Buyback Price for old UPS / SMF Battery/Stabilizer

Sl. No.	Particular	Make & Model	Basic offer Price ₹	Tax (GST) ₹	Unit offer Price (Inclusive All) ₹
1	5KVA Online UPS	Any make & Model			
2	3KVA Online UPS	Any make & Model			
3	2KVA Online UPS	Any make & Model			
4	12 V 100 AH Battery	Any make & Model			
5	12 V 65 AH Battery	Any make & Model			
6	12 V 42 AH Battery	Any make & Model			
7	3KVA Stabilizer	Any make & mode			
8	5KVA Stabilizer	Any make & mode			

(Seal & Signature of authorized Signatory)



On Company/Firm Letter Head)

UNDERTAKING OF NON BLACKLISTING

We hereby irrevocably undertake that our firm or company or associate or sister concerns is/are not blacklisted by any of the Government Departments / RBI / Public Sector Banks / Private Bank during the last three years as on the date of submission of this application.

(Authorized Signatory)

Name:

Designation:

Seal & Signature of Bidder

