



Public Web Notice
(For All Reputed Manufacturer/
Authorized Dealers & Distributor)

CRGB/CO/Infra/42/2025-26
Date – 28/04/2025

Dear Sir/ Madam,

Annual Rate Contract for Supply of Air Conditioner

We invite financial bids from Manufacturer, Authorized Dealer and Distributor for supply, installation, commissioning and maintenance of Air Conditioners units for the branches/offices situated all over Chhattisgarh, terms & conditions (Annexure-I), Specification and requirement of Air Conditioners is given in Annexure-III & IVA, IVB respectively.

The Bids shall be placed in sealed envelopes super scribed as:

“Annual Rate Contract for the Supply of Air Conditioner” for CHHATTISGARH RAJYA GRAMIN BANK” (Private & Confidential)

Should be submitted to the

Chhattisgarh Rajya Gramin Bank
Corporate Office
Plot No. 47, Sector – 24
Atal Nagar, Nava Raipur (C.G.)
PIN-492018

No Pre-Bid meeting will be conducted, however if any vendor having any query they can email their query to infra.ho@cgbank.in.

Please arrange to submit your best offer with complete Details/Brochure by 13/05/2025 by 3:00 pm sharp. Received proposal will be opened at 01:00 pm on 14/05/2025.

Yours Faithfully

Chief Manager (Infra)



To,

General Manager,
CHHATTISGARH RAJYA GRAMIN BANK
Corporate Office
Plot No. 47, Sector – 24
Atal Nagar
RAIPUR (C.G) 492018

Sir,

Annual Rate Contract for Supply of Air Conditioner

With reference to your letter CRGB/CO/Infra/42/2025-26 Dated - 28/04/2025.

We submit necessary information herewith

1. Name & address of the Company:

(With direct phone numbers)

2. Name of Head/Chief of the company:

3. Email Address:

4. Income Tax PAN:

5. GSTIN:

6. Reference of others Department/Organization where supply have been made
with contact number, name and supply order details:

DECLARATION

1. I/We hereby declare that the terms and conditions of the offer stated herein and as may be modified/mutually agreed upon are acceptable and binding to me/us.
2. We assure to comply with specification. Parts will be original, no duplicate or old/used parts will be supplied.
3. We undertake to give a service commitment along with availability of spare parts for at least eight years.
4. We undertake that Air Conditioner will be installed at respective sites/branches. Proper service/support centre(s) will be provided by our qualified service engineers and necessary service/support will be available in close proximity to the branches.



5. List of Service center details in Chhattisgarh state should also be attached with tender documents.
6. Complaints of repairing / fault will be solved within 48 hours of receipt from branches/offices. This lead time for making the faulty system (Air Conditioners) operational will include travel time of service personnel.
7. Company should replace/repair the Air Conditioners parts during warranty period without any cost.

For, -----

(Signature of authorized Signatory)

Name –

Designation –

Place –

Date

Company Stamp

Mobile No –

Email

List of Documents Attached –

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. Service Center Details in Chhattisgarh (existing)



GENERAL TERMS AND CONDITIONS

1. No tenders shall be accepted after the stipulated date and time. Bank reserves the right to accept or reject the entire financial bids (quotation), without assigning any reason thereof at any stage.
2. The applicant should be registered with GST department and have a valid regular GSTIN.
3. Any Bid received after the deadline (time period) for submission of Bids prescribed, will be rejected and returned unopened to the bidder.
4. Necessary documents should be attached with offer /quotation.
5. Validity: The Rates quoted in the tender shall be **valid for a period of 12 months (365 days)** from the date of finalizing the tender. However supply order will be given as per bank requirement as and when required by the bank. In exceptional circumstances, the Bank may solicit the Bidders' consent to an **extension of the Six months more period of validity apart from 12 months**. The request and the responses thereto shall be made in writing. However, the bank reserves the right to call for fresh quotations at any time during the period if considered necessary.
6. Requirement shown in Annexure-IV is indicative and may vary at the discretion of CRGB.
7. Representatives of Bidders/firm may be present **with a proper authority letter** during opening of Bid. However, Bids will be opened even in the absence of any or all of the Bidder's representatives.
8. The Bidders/firm (Tenderer) should also submit the **Earnest Money Deposit (EMD) of ₹1,00,000.00 (Rupees One Lakhs Only)** in the form of Demand Draft/Pay Order from any scheduled bank in favour of **"Chhattisgarh Rajya Gramin Bank, payable at Raipur"**. This EMD amount is to be treated as security deposit. Tender submitted without earnest money shall be rejected.
9. The Tenderer is not entitled for any interest on EMD nor can he claim any right for award of the contract. The deposit amount shall be forfeited if the tenderer, after opening the price bid, withdraws/modifies his offer or modifies the terms and conditions thereof or fails to take up the work within **20 days** from the date of awarding the tender/contract. EMD of unsuccessful bidders will be returned after finalization of annual rate contract or tender process for supply of Air Conditioner. **This EMD amount will be returned to the successful vendors after completion of warranty period (i.e. One Year) from installation/bill payment (whichever is later).**
10. Tender shall be submitted duly filled in all respect in two envelopes in the following manner:

ENVELOP No. 1 (Technical Bid)

Product Brochures and technical literature should invariably be attached with technical bid in separate envelopes consisting of EMD, Black list under taking Certificate (Annexure-V) and Mandatory Information for Pre-qualification of Technical Bid :



The tenderer must submit the mandatory information strictly in Bank's prescribed format **as per Annexure- I**. Technical pre-qualification of the tenderer will be based on the mandatory information and supporting documents submitted along with the tender as well as Bank's scrutiny and/or inspection of work of the tenderer. **Envelope No.1 must not contain price bid or else the Bank will disqualify the tender without any further scrutiny.** Photocopy of Company Authorization / Distributors Certificate also to be attached with tender documents.

ENVELOP No.2 (Price Bids- Financial Bids):

Price Bid must be submitted in prescribed format **as per Annexure-IV**. The "Financial Bid" should contain competitive prices of one AC with all required additional accessories.

11. The Tenderer/ Firm who registered under MSME for the category of Sales and services of Air Conditioners items are exempted from depositing the **Earnest Money Deposit (EMD) at Initial Tender Process only**, but they have to submit the valid MSME registration certificate along with tender documents. If MSME tenderer becomes L-1 then he has to deposit the Security deposit of **₹ 1,00,000.00 (Rupees One Lakhs Only)** in the form of Demand Draft/Pay Order/Fixed Deposit from any scheduled bank in favour of "**Chhattisgarh Rajya Gramin Bank, payable at Raipur**" before getting work order from the bank. Without security deposit vendor will not get the work order from the bank.

12. Bidders/firm shall be submitting the following documents for Technical / pre-qualification -

- i) Product Brochures, technical literature and Technical specification compliance
- ii) Demand Draft/Pay Order of **₹ 1, 00,000.00 (Rupees One Lakhs Only)** as EMD/MSME Registration Certificate
- iii) Black list under taking Certificate (Annexure-V) on later head
- iv) Mandatory Information strictly in Bank's prescribed format **as per Annexure-I**.
- v) Copy of company authorization/Distributors Certificate
- vi) Copy of Three years ITR 2021-22, 2022-23, 2023-24, 2024-25 (Provisional)
- vii) Previous copy of supply order where item supplied to Government Sector/PSU/PSB/FI's
- viii) All the tender document should be seal and sign by the authorized signatory
- ix) Bidders/firm registration certificate as proof of address

13. After scrutiny of all the technical documents financial bid will be **opened on 14/05/2025 at 01:00PM.**

14. The "Financial Bid" should contain competitive prices of one AC with all required additional accessories.

15. Prices to be quoted must be **inclusive of onsite warranty support (ONE year on whole machine & TEN years warranty on compressors)** onsite installation, including transportation to respective locations in all Chhattisgarh. Prices shall be inclusive of all



taxes and duties. Please indicate the rate taxes separately and it may be payable / applicable as per Govt norms.

16. Also mention the comprehensive AMC prices of each unit after one year of warranty.

17. Order will be placed in phased manner. Delivery of Air Conditioners & installation thereof to be made at our different location of branches/offices as suggested by CRGB. Delivery shall be made within **20 Days** from date of placing the purchase order. Any delay will be penalized @1% of the order value per week of delay or part thereof. Amount of penalty so calculated will be deducted at the time of making initial payment.

18. The rates quoted once will be treated as final. No alteration either in rates or in term & conditions will be entertained. Bank may have its own discretion to extend the deadline (time period) for submission of bids in order to enable bidders to prepare or submit the bids so that competitive / lowest rate should be received with better quality.

19. The successful Bidders/firm to whom the work is awarded will be under direct liaison of the representative of CRGB, Corporate Office, Naya Raipur and has to follow his instructions from time to time.

20. In case of any dispute, decision of CRGB authority shall be final and abiding to the vendor.

21. Bank reserves the right to accept the offer of only one vendor in full or more than one vendor in part or reject any or all financial bids (quotations), without assigning any reason therefore and irrespective of L-1 criteria, at any stage.

22. The Bidders/firm will not be permitted to assign or give sub contract of the work awarded to him without prior permission from CRGB authority. The decision of CRGB authorities in this regard shall be final and binding to the vendors/bidders.

23. The Bidders/firm must meet necessary statutory and legal compliances. CRGB will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.

24. No attempt shall be made by the vendor(s) or their staff deputed at CRGB to unlawfully reveal, misuse or encroach upon the intellectual or private data/information to which they have access.

25. Any loss or damage caused to the CRGB property by the personnel deputed by the vendor will be recovered from payment of bill to the vendor and the decision of CRGB authority in this matter will be treated as final and abiding to the vendor.

26. The applicant should not be black listed / barred by any of the Government Departments / PSU's / Public Sector Banks / Private Banks/NABARD/RBI during the last three years. An undertaking for the same is to be submitted by the applicant as per **Annexure-V** and same should be submitted with tender documents.



27. Copy of audited Annual Reports Balance Sheet (Profit & Loss) and Income Tax Returns for last three years.(i.e. 2021-22, 2022-23, 2023-24 and CA-certified provisional Balance Sheet for 2024-25 along with the Income Tax Challan. **(To be submitted along with tender documents)**

28. Payment Terms:

- a) No Advance Payment will be made for any Purchase Order released.
- b) After satisfaction letter / certificate received from the branch for successful installation, functioning of Air Conditioners at respective sites **100%** of Invoice amount will be paid.
- c) No payment, however, will become due in case of any short supply of equipment, delay or damage during supply/shipment will not be accepted.
- d) The necessary TDS will be made as per Central Government norms.
- e) In case of failure on the part of the vendors to provide warranty / sustain repair or maintenance work to the satisfaction of the Branch/ Office, CRGB authority reserves the right to forfeit the Earnest Money Deposit (EMD) amount as security deposit.
- f) Bills/Invoices should be detailed/annexed serial number, Part Number branch-wise separately mentioning SGST, CGST separately, although prices to be quoted inclusive of all taxes with breakup.

29. AMC Charges: AMC contract will be executed after completion of 1 years warranty and it's abide to vendor to provide AMC services in the rates mentioned in the quotation/proposal.

30. SERVICE SUPPORT INFRASTRUCTURE:

- a) The Bidders/firm should guarantee continued service in the form of Warranty for a period of at least 12 Months. The following matrix of SLA needs to be adhered with financial penalties.

Sl. No.	Description	Response (during office hours)	Penalty
1	Call response and ticket number generation	30 minutes	
2	Call resolution time including Part replacement	0-48 hours Above 48 hours	No penalty Rs. 500/-per day

- b) The penalty amount will be subject to a maximum of 15% of the order value for the period of warranty.
- c) Guaranteed uptime of 98% and availability of services/support shall be ensured by vendor.
- d) Bidders/firm will have to give an undertaking that a proper service/support centre will be set-up in close proximity to our branches or in the state of Chhattisgarh. Complaints of repairing/fault will have to be solved within 24-48 hours of receipt. This lead-time for making the faulty system operational will include travel time of service personnel.

(Seal & Signature of authorized Signatory)



31. Bidders/firm who have their permanent registered office and Local Service Centre in the state of Chhattisgarh will be preferred. Bidders/firm have to submit their registration certificate as proof of address along with tender documents.

32. Bank has decided that said job will be allotted to at least two Bidders/firm among them on the ratio of 60:40 (Area Specific), subject to L-2 vendor matching L-1 prices with all terms and condition. If L-2 vendor is not interested to do so, then it will be allot to L-3 vendor as well. If other vendor also agrees to supply at L-1 rate, in that case more than 1 vendor can be ordered/contracted by the Bank for the supply of Air Conditioners in region / area specific. Allotment of Regional area/ area specific to the vendor will be finalized by bank and their decision will be final in this regard.

33. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at Raipur (Chhattisgarh).

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized Signatory)

Name –

Designation –

Place - Company Stamp



ANNEXURE-III**Technical Specification for Air Conditioners (Split) 1.0Ton/1.5Ton / 2Ton**

Sl. No.	Element	Details	Compliance Yes / No
1	Coil Type	Copper Condenser Coil	
2	Star Rating	Three	
3	Compressor Type	Rotary Type	
4	Cooling Effect	Turbo Cooling Facility	
5	Remote Control	Wireless with LCD Display	
6	Functions Modes	Auto/Cool/Fan/Dry - shall have power saving mode, temperature setting option should be available	
7	Air Filtering unit	Dust Proof and Anti Bacteria Filter	
8	Fan Speed	3Steps	
9	Power Input	230V/Single Phase	
10	Noise Level	IDU Noise up to 50Db and ODU Noise up to 65dB	
11	Some Other Functions	Sleep Mode, Auto Restart, Auto Air Swing, Timer and Dehumidification	
12	Acceptance Criteria	Split AC should conform to IS 1391 (part-2)-1992	
13	Bidder Qualification Criteria	Quotations will be accepted only from Original item manufacturers or their authorized representatives in India	
14	Warranty	One Year Comprehensive Warranty On Product and Minimum 10 Years Warranty on Compressor	

(Seal & Signature of authorized Signatory)



Technical Specification for Air Conditioners (Inverter Split) 1.0Ton/1.5Ton / 2Ton

Sl. No.	Element	Details	Compliance Yes / No
1	Coil Type	Copper Condenser Coil	
2	Star Rating	Three	
3	Compressor Type	Rotary Compressor	
4	Cooling Effect	Turbo Cooling Facility	
5	Remote Control	Wireless with LCD Display(Night Glow Buttons)	
6	Functions Modes	Auto/Cool/Fan/Dry - shall have power saving mode, temperature setting option should be available	
7	Air Flow & Filter Features	Auto Air Swing, Anti Bacteria Filter, Dust Proof Filter	
8	Fan Speed	3Steps	
9	Power Input	230V/Single Phase	
10	Power Requirement	AC 230V,50Hz	
11	Noise Level	IDU Noise up to 50Db and ODU Noise up to 65dB	
12	Some Other Functions	Quiet Mode, Sleep Mode, Auto Restart and Timer	
13	Acceptance Criteria	Inverter Split AC should be ISI Mark	
14	Bidder Qualification Criteria	Quotations will be accepted only from Original item manufacturers or their authorized representatives in India	
15	Warranty	One Year Comprehensive Warranty On Product and Minimum 10 Years Warranty on Compressor	

(Seal & Signature of authorized Signatory)



Technical Specification for Cassette Air Conditioners 2Ton

Sl. No.	Element	Details	Compliance Yes / No
1	Coil Type	Copper Condenser Coil	
2	Star Rating	Two/Three	
3	Cooling Capacity	Minimum 6000w	
4	Compressor Type	Rotary Compressor	
5	Cooling Effect	Turbo Cooling Facility	
6	Remote Control	Wireless with LCD Display(Night Glow Buttons)	
7	Functions Modes	Auto/Cool/Fan/Dry - shall have power saving mode, temperature setting option should be available	
8	Air flow	8Way Airflow	
9	Filter Features	Auto Air Swing, Anti Bacteria Filter, Dust Proof Filter	
10	Fan Speed	3Steps	
11	Power Input	230V/Single Phase	
12	Power Requirement	AC 230V,50Hz	
13	Noise Level	IDU Noise up to 50Db and ODU Noise up to 65dB	
14	Some Other Functions	Quiet Mode, Sleep Mode, Auto Restart and Timer	
15	Acceptance Criteria	Inverter Split AC should be ISI Mark	
16	Bidder Qualification Criteria	Quotations will be accepted only from Original item manufacturers or their authorized representatives in India	
17	Warranty	One Year Comprehensive Warranty On Product and Minimum 10 Years Warranty on Compressor	

(Seal & Signature of authorized Signatory)



Financial BID

Requirement - 05 units (Approx) in each category

Sl. No.	Particular	Preferred Brand	Make & Model	Unit	Basic Price In RS. (for Each)	Tax (GST) In RS.	Unit Price (Inclusive All) In RS.
1	1.0 Ton Copper coil Split Air Conditioner	3 Star power rated (1 year warranty on whole machine and Minimum 10 year warranty on compressor)Voltas, Carrier, Blue Star & any other reputed brand		No			
2	1.5 Ton Copper coil Split Air Conditioner			No			
3	2.0 Ton Copper coil Split Air Conditioner			No			
4	1.0 Ton Copper coil Inverter Split Air Conditioner			No			
5	1.5 Ton Copper coil Inverter Split Air Conditioner			No			
6	2.0 Ton Copper coil Inverter Split Air Conditioner			No			
7	2.0 Ton Copper coil Inverter Split Cassette Air Conditioner	2/3 Star power rated (1 year warranty on whole machine and Minimum 10 year warranty on compressor)		No			
8	Installation Charges 1.0/1.5/2.0 Ton AC			No			
9	Installation Charges for 2.0 Ton Cassette AC			No			
10	Outdoor Stand (Powder coated)			No			
11	Price of Extra Copper Pipe (IS5814)			Ft			
12	Price of Extra Electric Cable (IS)			Ft			
13	Price of Drain Pipe			Ft			
14	Jhiri Cutting & Cement along with putty/white cement apply thereon			Per ft			

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc. **Note - All Wiring should be done underground at respective site.**

(Seal & Signature of authorized Signatory)



**PRICE FOR BUY BACK OF OLD AIR CONDITIONER (ANY BRAND)
AND AMC CHARGES FOR NEW AC**

Sl no.	Particular	Unit	Basic Price In RS. (for Each)	Tax (GST) In RS.	Unit Price (Inclusive All) In RS.
1	1.0 Ton Window AC	No			
2	1.0 Ton Split AC	No			
3	1.5 Ton Split AC	No			
4	2.0 Ton Split AC	No			
5	1.0 Ton Inverter Split AC	No			
6	1.5 Ton Inverter Split AC	No			
7	2.0 Ton Inverter Split AC	No			

AMC CHARGES AFTER COMPLETION OF ONE YEAR WARRANTY PERIOD					
Sl no.	Particular	Unit	Basic Price In RS. (for Each)	Tax (GST) In RS.	Unit Price (Inclusive All) In RS.
1	1.0 Ton Split AC	No			
2	1.5 Ton Split AC	No			
3	2.0 Ton Split AC	No			
4	1.0 Ton Inverter Split AC	No			
5	1.5 Ton Inverter Split AC	No			
6	2.0 Ton Inverter Split AC	No			
7	2.0 Ton Inverter Split Cassette AC	No			

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)



On Company/Firm Letter Head)

UNDERTAKING OF NON BLACKLISTING

We hereby irrevocably undertake that our firm or company or associate or sister concerns is/are not blacklisted by any of the Government Departments / RBI / Public Sector Banks / Private Bank during the last three years as on the date of submission of this application.

(Authorized Signatory)

Name:

Designation:

Seal & Signature of Bidder

