



CHHATTISGARH RAJYA GRAMIN BANK

Head Office : Mahadevghat Road Sundar Nagar, RAIPUR (C.G.)

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Web Notice

CRGB/HO/GB/163/2019-20

Date – 04/07/2019

Dear Sir/ Madam,

Quotation for Supply of Air conditioner

We invite quotations from authorised dealer / Manufacturer for supply, installation, commissioning and maintenance of Air Conditioners units for the branches/offices situated all over Chhattisgarh, terms & conditions (Annexure-I), Specification and requirement of UPS is given in Annexure-III

The Bids shall be placed in sealed envelopes super scribed as:

“Quotation for the supply of AC for CHHATTISGARH RAJYA GRAMIN BANK”
(Private & Confidential)

Should be submitted to the

**General Manager,
CHHATTISGARH RAJYA GRAMIN BANK
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR(C.G) 492013**

Please arrange to submit your best offer with complete Details/Brochure by 12/07/2019 by 3:00 pm sharp. Quotations will be opened in front of representative of vendors on 12/07/2019 by 4.00PM.

Yours Faithfully

Chief Manager (GB)

To,

General Manager,
CHHATTISGARH RAJYA GRAMIN BANK
MAHADEV GHAT ROAD,
SUNDER NAGAR
RAIPUR(C.G) 492013

Sir,

Quotation for Supply of Air Conditioner

With reference to your letter CRGB/HO/GB/98/2019-20 Dated -04/07/2019,

We submit necessary information herewith

1. Name & address of the Company:

(With direct phone numbers)

2. Name of Head/Chief of the company:

3. Email Address :

4. Income Tax PAN

5. GSTIN

DECLARATION

1. I/We hereby declare that the terms and conditions of the offer stated herein and as may be modified/mutually agreed upon are acceptable and binding to me/us.
2. We assure to comply with specification. Parts will be original, no duplicate or old/used parts will be supplied.
3. We undertake to give a service commitment along with availability of spare parts for at least eight years.
4. We undertake that AC will be installed at respective sites/branches. Proper service/support centre(s) will be provided by our qualified service engineers and necessary service/support will be available in close proximity to the branches.

5. Complaints of repairing / fault will be solved within 48 hours of receipt from branches/offices. This lead time for making the faulty system operational will include travel time of service personnel.

For, _____

(Signature of authorized Signatory)

Name –

Designation –

Place –

Date

Company Stamp

Mobile No –

Email

List of Documents Attached –

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. Service Center Details (existing)

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Annexure-II

GENERAL TERMS AND CONDITIONS

1. No tenders shall be accepted after the stipulated date and time. Bank reserves the right to accept or reject the entire quotation, without assigning any reason thereof at any stage.
2. Necessary documents should be attached with offer.
3. Validity: Rates quoted shall be valid up to 6 months. The Bank, however, reserves the right to call for fresh quotations at any time during the period if considered necessary.
4. Requirement shown in Annexure-IV is indicative and may vary as discretion of CRGB.
5. The "Financial Bid" should contain competitive prices of one AC with all required additional accessories.
6. Prices to be quoted must be inclusive of onsite warranty support (ONE year on whole machine & FIVE years warranty on compressors). Prices must including of transportation upto respective locations.

Also mention the comprehensive AMC prices of each unit after one year of warranty.

Prices shall be exclusive of all taxes and duties. Please indicate the rate taxes separately and it may be payable / applicable as per Govt norms.

7. Order will be placed in phased manner. Delivery of AC Systems & installation thereof to be made at our different location of branches/offices as suggested by CRGB. Delivery shall be made within Two weeks from date of purchase order. Any delay will be penalized @1% of the order value per week of delay or part thereof. Amount of penalty so calculated will be deducted at the time of making initial payment.
8. Product Brochures and technical literature should invariably be attached with technical bid.
9. The rates quoted once will be treated as final. No alteration either in rates or in term & conditions will be entertained.
10. The successful bidder(s) to whom the work is awarded will be under direct liaison of the representative of CRGB, HO/RO, Raipur and has to follow his instructions.
11. In case of any dispute, decision of CRGB authority shall be final and abiding to the vendor.
12. Bank reserves the right to accept the offer of only one vendor in full or more than one vendor in part or reject any or all quotations, without assigning any reason therefore and irrespective of L1 criteria, at any stage
13. The bidder(s) will not be permitted to assign or give sub contract of the work awarded to him without prior permission from CRGB authority. The decision of CRGB authorities in this regard shall be final and binding to the vendors/bidders.

14. The vendor(s) must meet necessary statutory and legal compliances. CRGB will not be responsible for any legal action arising out of non-compliance to statutory & other similar legal compliances.

15. No attempt shall be made by the vendor(s) or their staff deputed at CRGB to unlawfully reveal, misuse or encroach upon the intellectual or private data/information to which they have access.

16. Any loss or damage caused to the CRGB property by the personnel deputed by the vendor will be recovered from payment of bill to the vendor and the decision of CRGB authority in this matter will be treated as final and abiding to the vendor.

17. Payment Terms :

PAYMENT OF AC Purchased

- a) No Advance Payment will be made for any Purchase Order released.
- b) After satisfactory installation of ACs at respective sites and submitting of installation certificate dually signed by bank official Invoice amount will be paid.
- c) No payment, however, will become due in case of any short supply of equipment, delay in carrying out onsite installation.
- d) The necessary TDS will be made as per Government norms.
- e) Bills/Invoices should be detailed/annexed serial number, Part Number branch-wise separately mentioning GST, although prices to be quoted inclusive of all taxes with breakup.

18. **AMC Charges:** AMC contract will be executed after completion of 1 years warranty and it's abide to vendor to provide AMC services in the rates mentioned in the quotation.

19. SERVICE SUPPORT INFRASTRUCTURE:

a) The vendor should guarantee continued service in the form of Warranty for a period of at least 12 Months. The following matrix of SLA needs to be adhered with financial penalties.

Sl. No.	Description	Response (during office hours)	Penalty
1	Call response and ticket number generation	30 minutes	
2	Call resolution time including Part replacement	0-48 hours Above 48 hours	No penalty Rs. 500/-per day

b) The penalty amount will be subject to a maximum of 15% of the order value for the period of warranty.

c) Vendor will have to give an undertaking that a proper service/support will be provided.

d) Guaranteed uptime of 98% and availability of services/support shall be ensured by vendor.

e) Complaints of repairing/fault will have to be solved within 48 hours of receipt. This lead-time for making the faulty system operational will include travel time of service personnel.

f) The Vendors have more Local Service Centre at CG state with adequate Inventory of Spares will be preferred.

20. Bank has right to award the purchase order region specific to vendor having sound service network in the region or proportionate in vendors, if they match the L-1 prices.

21. All legal disputes between the parties shall be subject to the exclusive jurisdiction of the Courts situated at RAIPUR.

ACCEPTED THE ABOVE TERMS & CONDITIONS

(Signature of authorized Signatory)

Name –

Designation –

Place - Company Stamp

Technical Specification

Minimum features of AC

- Copper condenser coil
- 3 Star Power rated
- Comp. Type Rotary
- Turbo Cooling Facility
- Sleep mode
- LED display
- Auto restart,
- Dehumidification
- Anti-bacteria & dust filter
- Auto air swing
- Timer
- Power Input – 230 V 1 Phase
- IDU Noise upto 50db and ODU Noise upto 65db

Financial BID

Requirement - 40 units (Aprox) of Air Conditioner.

Sl. No.	Particular	Make & Model	Unit	Basic Price ₹	Tax (GST) ₹	Unit Price (Inclusive All) ₹
1	<u>1.5 Ton Copper coil Split Air Conditioner</u> 3 Star power rated (1 year warranty on whole machine and 5 year warranty on compressor) Preferred Brand – Voltas, Carrier, Blue Star		No			
2	<u>2.0 Ton Copper coil Split Air Conditioner</u> 3 Star power rated (1 year warranty on whole machine and 5 year warranty on compressor) Preferred Brand – Voltas, Carrier, Blue Star		No			
3	Installation Charges		No			
4	Outdoor Stand (Powder coated)		No			
5	Price of Extra Copper Pipe (IS5814)		Ft			
6	Price of Extra Electric Cable (IS)		Ft			
7	Price of Drain Pipe		Ft			
	Total Unit Cost					
8	Buyback of old AC (Any Brand)					
A	1.5 Ton Split AC		No			
B	1.5 Ton Window AC		No			

The above prices are inclusive of all i.e. F.O.R. destination (any of our office in the state of CG) all Expenses, Levies, Transport, Transit Insurance, Loading-Unloading, contingent costs etc.

(Seal & Signature of authorized Signatory)